

## BENEFITS OF NOCM WITH FCS

- FCS has a Nursing Department that includes two (2) highly experienced Registered Nurses and a knowledgeable Medical Coordinator.
- We can help with NOCM services as well as coordination of supplies and or equipment. Our team works to ensure your family receives quality care and support so you can spend more time with your family than with medical providers and retailers.
- We can act as a repository of medical history, assisting in continuity of care, encourage the use of a medical home.
- We offer assessments of developmental milestones and provide an array of age appropriate resources.
- Our team is based in Soldotna which allows us to provide home visits and in-person services throughout the entire Kenai Peninsula.
- FCS is not the only provider of NOCM services on the Kenai Peninsula, but we are the only provider physically based on the Peninsula.



FCS will continue to develop a sound, quality, human service organization by providing services that are needed to support individuals and families to live safely in the least restrictive setting of their choice; expanding service options in order to support individuals through all stages of life; and promoting community awareness and

### Vision Statement

It is our belief that people are healthier and happier living in their own homes and communities. Based on that belief, Frontier Community Services will advocate for the right of individuals with disabilities of all ages to live in the home and community of their choice.

### Mission Statement

The mission of Frontier Community Services is to provide quality, individualized home and community based services for people of all ages who are at risk of, or experiencing a disabling condition, in order to minimize the need for institutional care.



Nationally Accredited,  
Equal Opportunity Employer

Trust  
Alaska Mental Health  
Trust Authority

Revised on 05/09/2021

# NOCM Nursing Oversight & Care Management SERVICES

# Frontier Community Services



Nursing Oversight and Care Management (NOCM) services are designed for recipients who need extraordinary supervision and observation because of a medical condition.

43335 K-Beach Road, #36  
Soldotna, AK 99669  
(907) 262-6331

fcsonline.org work@fcsonline.org

## WHO PROVIDES NOCM NURSING SERVICES?

NOCM services are provided by a registered nurse employed by a certified NOCM provider agency. The NOCM nurse will develop a nursing plan for inclusion in a recipient's waiver support plan. In addition, the NOCM nurse will develop and implement a plan to train the recipient and the recipient's caregivers regarding how to perform the medical care tasks necessary to meet the recipient's needs.

- Nursing visits are conducted in the recipient home and frequency is determined according to the complexity of the health care needs.
- NOCM visits are completed once every three months at a minimum.



## HOW DO YOU QUALIFY FOR NOCM SERVICES?

To qualify for these services, the recipient must be eligible for a Children with Complex Medical Conditions, if over the age of 22, or the Individuals with Developmental Disabilities.

### Qualifiers include:

- Dependence on medical care or technology to maintain health.
- Periodically experiences acute exacerbation of a severe medical condition that requires frequent or life-saving administration of specialized treatment.
- Dependent on mechanical support device

## FAQ

- Is this an income-based program? **No**, it is based on medical acuity and need.
- If I am on a CCMC waiver, do I have to participate in NOCM. **No**.

## WHAT DOES A NOCM NURSE OFFER?

Complex medical needs can often overwhelm families and care providers. NOCM nursing collaborates with Care Coordinators to ensure the Plan of Care (POC) goals are being supported, evaluated, and enhanced. This collaboration keeps the focus on patient centered goals, strengthening

caregivers understanding of care, providing education to help with decision making, which ultimately leads to improved outcomes. This process includes but is not limited to:

1. Nursing assessment of the recipient's medical care needs
2. Support waiver Plan of Care (POC) with a Nursing Care Plan addressing:
  - a. Health and safety
  - b. Medical care needs
  - c. Training required for paid/unpaid caregivers to perform DELEGATED nursing duties
3. Participate in planning the recipients care in accordance with the POC.
4. Provide oversight by evaluating whether services:
  - a. Are delivered in accordance with waiver Plan of Care in a manner that protects the health, safety, and welfare of the recipient
  - b. Are reasonable and necessary for recipients medical condition and complexity of the care required to treat the condition
5. Remaining in contact with recipient with frequency appropriate to the condition and complexity of care delivered:
  - a. At least 1 home visit every 90 days
  - b. These visits include the recipient and any individual to which nursing duties were delegated as well as designated family members.